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TO:	Examiner Stefanos Karmis	FROM:	Benjamin S. Withrow, Esq.
COMPANY:	USPTO - Art Unit 3624	DATE:	11/15/04
FAX NUMBER:	703-872-9306	TOTAL NO. OF PAGES INCLUDING COVER:	11
PHONE NUMBER:		SENDER'S REFERENCE NUMBER:	7000-147
RE:	Response to Final Office Action	YOUR REFERENCE NUMBER:	09/276,207

URGENT  FOR REVIEW  PLEASE COMMENT  PLEASE REPLY  ORIGINAL TO FOLLOW

**NOTES/COMMENTS:**

Please find attached the following item:

1) Response to the Final Office Action mailed September 23, 2004 (10 pages).

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: William C. Bullard  
Serial No. 09/276,207  
Filed: 03/25/1999  
For: CAPTURING QUALITY OF SERVICE

Examiner: Karmis, Stefanos  
Art Unit: 3624

Mail Stop AF  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

RESPONSE TO THE FINAL OFFICE ACTION MAILED SEPTEMBER 23, 2004

In response to the Final Office Action mailed September 23, 2004, Applicant offers the following amendments and remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.

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